

Quarterly Report, Contract Period 2011-2016

Year 2 Quarter 2

August 2012 – October 2012

A. EXECUTIVE SUMMARY

Personnel:

Effective October 1, 2012, G. Kouame accepted reassignment from Consumer Health Outreach Coordinator to Public Health Outreach Coordinator.

A. Madhavan resigned as a part-time Public Health Specialist in the RML.

A search process ensued for a part-time Program Assistant.

Funding:

In coordination with National Library of Medicine, PNR offered a Health Information Resources Development funding opportunity to Northwest Indian College, as part of NLM's effort to fund tribal colleges that were associated with the Sept 2011 kick-off and journey of the Healing Totem Pole from Semiahmoo, WA across the country to NLM.

PNR funded 6 new awards based on a call for applications during the summer. Network members were given 9 weeks to plan and submit proposals for the larger awards. Applicants were required to submit a statement of intent to apply by mid-August with an application deadline of August 31.

Outreach and Collaboration:

PNR staff exhibited or presented at 7 regional conferences and events, including the Pacific Northwest Library Association, Tribal Public Health and Emergency Preparedness Conference, Washington Academy of Physician Assistants, Northwest Interlibrary Loan Conference, Washington Joint Conference on Health, the Inland Northwest Health Sciences Libraries meeting, and the UW Health Sciences Libraries Open House. Additionally, staff conducted a national exhibit at the International Congress on Circumpolar Health conference in Fairbanks, AK.

PNR staff provided support and educational materials for participation in three health fairs by our Network members: Hailey (ID) Public Library's "Discover Health" event for the entire town,

Kittitas Valley Community Hospital health fair in Ellensburg, WA, and St. Luke's Valley Medical Center's Annual Fall Health Fair in Twin Falls, ID.

Advocacy:

To recognize Medical Librarians Month, PNR sponsored a contest to find out what emerging and new roles librarians are undertaking. A Dragonfly post encouraged librarians to enter by sending a description of what they are doing, or plan to do, in order to remain vital and assist with the mission of their organization regarding patient education, electronic health records, bioinformatics, data management, clinical effectiveness research, disaster response planning and more.

Information Access and Policy:

C. Burroughs participated in planning and staffing Open Access week events at University of Washington (UW), as a member of the UW Scholarly Communications Steering Committee.

508 Compliance:

PNR staff continued checking active PNR web pages for 508 compliance and deleting the inactive pages. All pages in the .gov domain will have to be 508 compliant by May 2013.

B. NETWORK INFRASTRUCTURE

Regional Advisory Committee Activities:

In response to recommendations from the Access Subcommittee of the RAC Martin Brennan, Copyright and Licensing Librarian at UCLA, was invited to present a webinar on scholarly communications, copyright, and data management for the January RML Rendezvous. Gary Strong, University Librarian at UCLA accepted an invitation to join the NN/LM PNR RAC, pending his retirement and move to Idaho.

Evidence Based Health:

With funding via an MOU developed by C. Burroughs for the NN/LM PNR, OHSU held a symposium titled "Emerging Roles in Libraries" at the Ecotrust Building in Portland on Friday, October 12, 2012. Invited speakers shared their experience in innovative roles, including e-science, distance education, the electronic medical record, data management, and content management.

Two network members successfully applied for a special funding opportunity offered by the PNR to support their participation in the DuraSpace/ARL/DLF 2012 E-Science Institute, taking place from September 6, 2012 through December 13, 2012.

C. Burroughs continued to co-chair a planning committee, including N. Dettmar and M. Lebow, for the joint PNR/MCR E-Science Forum that will occur on March 15, 2013. Jackie Wirz from Oregon Health & Science University (OHSU) joined the planning committee and recruited panelists from OHSU to participate in the Forum. The forum will be held using dedicated videoconferencing facilities at University of Utah, and UW and OHSU. Local participants will gather at the videoconferencing facility at each location. In-person speakers will be divided between the three sites, so participants will experience a mix of in-person and video presentations.

G. Kouame is a participant on the Clinical Trials Task Force – they are developing curriculum materials for a class that can be offered to health information and other professionals to increase knowledge and awareness, particularly of the Clinical Trials Results database

G. Kouame offered a distance session for the Wyoming Symposium, a gathering of librarians hosted by the Midcontinental Region, called “Looking Under The Hood of MedlinePlus” – a more in-depth demonstration of MedlinePlus.

M. Lebow developed a short presentation on the benefits of open health data for health sciences research (activity as a committee member on the UW Data Services Team).

M. Lebow is investigating the possibility of developing best methods of providing evidence based health information resources to nurses at POC based on observations during CPOE go-live.

Assessment and Evaluation Activities/Data:

PNR staff reviewed the additional recommendations made by Cindy Olney of OERC, who produced a 2011-2012 Network Membership Assessment report for PNR that included a full analysis of results from both the Full and Affiliate Network member questionnaires. Many of the report recommendations were already identified and acted upon during Y1Q3&4, and remaining action items were completed during this quarter.

As part of the MedlinePlus Connect Task Force team to explore outreach to Regional Extension Centers, C. Burroughs joined Emily Hurst (of NN/LM SCR) to interview the directors of regional extension centers in Arkansas and Texas.

N. Dettmar interviewed a PNR Network member who is a solo hospital librarian in a rural setting to learn more about the process of implementing electronic health records (EHRs) and the potential for MedlinePlus Connect to be integrated as a source of health information at her hospital for the MedlinePlus Connect Task Force.

C. OUTREACH

TABLE 1. All newly funded awards and projects (all projects should be entered into the Outreach Projects Database)

Title	Lead Organization	City/State
Health Info Services Promotion: Collaboration Fosters Success: Partnering with the Health Sciences Library Part 2	UW Health Sciences Library	Seattle/WA
MOU for Health Information Resources Development	Northwest Indian College	Bellingham/WA
Subcontract: Education and Outreach Regarding Understanding Maternal Health Literacy and Maternal Health Decisions	Practice Development, Inc. (Ctr for Health Lit Promotion)	Seattle/WA
Medical Library Pilot Project: Eagle-I Integration	Fred Hutchinson Cancer Research Center	Seattle/WA
Medical Library Pilot Project: Research and Evidence Literacy in Medicine (RELM)	UW Health Sciences Library	Seattle/WA
Medical Library Pilot Project: Point-of-Care	Legacy Health	Portland/OR

Update of ongoing major projects (funded at \$15,000 or more)

Subcontract with OHSU titled “Modeling Outreach to Under-Connected Health Organizations in Oregon” (Base Year): This project was extended until August 31, 2012, and the final report was submitted in September and uploaded into the Online Contract Reporting System.

Subcontract with University of Alaska titled “Outreach in the Last Frontier” (Base Year + OY1): The Alaska Medical Library (AML) has completed the 6th quarter of this 2-year

subcontract. Kathy Murray has expressed interest in negotiating another 2-year subcontract for Option Y2 and Option Y3.

MOU with OHSU titled “Oregon Outreach” (Base Year + OY1): OHSU will submit their first progress report, due November 30, for the Option Year 1 MOU activities for outreach around the state of Oregon.

Sole Source Research Subcontract with Center for Health Literacy Promotion titled “Health Literacy Research” (Base Year): The paper has been submitted for inclusion in a Special Supplement to Pediatrics on home visitation. Sandra Smith is presenting findings at the Health Literacy Annual Research Conference October 22-23 in Bethesda.

Disaster Health Information Outreach Award with Spokane County Medical Society titled “MEDICOR Disaster Health Info Portal” (Base Year + OY1): MEDICOR lost a significant portion of its funding, and Spokane County Medical Society officially discontinued operations as of September 30, 2012. The librarian services provided by George McAlister were discontinued along with the “MEDICOR Disaster Health Info Portal” project previously managed by George McAlister.

Express Outreach Award titled “Improving Health Literacy and Personal Health Management of Inmates” (Base Year): This project was extended until August 31, 2012. Awardee Gallatin County Detention Center completed their Express Outreach Award project with inmates and submitted their final report.

TABLE 2. Presentations and training provided by RML staff (all presentations should be entered into the OARF System)

Activity Name	County/State	Estimated # of participants	Conducted Remotely?
DevelopU – Introduction to Adobe Connect for UW Libraries	King/WA	15	No
DOCLINE Demonstration	Multnomah/OR	35	No
Finding the Good Stuff with PubMed	Spokane/WA	40	No
Looking Under the Hood of MedlinePlus	Albany/WY	15	Yes

Activity Name	County/State	Estimated # of participants	Conducted Remotely?
MedlinePlus Connect for WIREC	King/WA	20	Yes
Mobile Trends: Apps for Providers	Spokane/WA	8	No
Rendezvous – DIMRC/Disaster Info	King/WA	7	Yes
Rendezvous – Public Health	King/WA	12	Yes
Rendezvous – Data Dashboards	King/WA	27	Yes
Surviving Emergencies at Your Library	Anchorage/ AK	17	No
Proposal Writing Workshop	King/WA	12	No

Information Technology and Transfer:

C Burroughs continued chairing the national initiative task force for MedlinePlus Connect Outreach. The task force divided into teams to interview key stakeholders from the four selected audiences, which are: medical librarians; health IT workforce; Federally Qualified Health Centers; and Regional Extension Centers. In August, each team refined their interview questions with Cindy Olney and Susan Barnes. The teams conducted interviews from September through October. Each team sent a summary of each interview to Cindy Olney, who compiled a full report about all of the findings.

N. Dettmar interviewed a PNR Network member who is a solo hospital librarian in a rural setting to learn more about the process of implementing electronic health records (EHRs) and the potential for MedlinePlus Connect to be integrated as a source of health information at her hospital for the MedlinePlus Connect Task Force.

M. Lebow attended the Health IT Summit in Seattle, met many CIO, CTOs and primary care providers, and casually spoke about MedlinePlus and MedlinePlus Connect. She also spoke about MedlinePlus Connect with a consultant for WIREC (Washington Idaho Regional Extension Center) and asked if she could speak with the rest of WIREC. She later presented remotely to WIREC on MedlinePlus and MedlinePlus Connect.

M. Lebow volunteered to be part of the Supplemental Support Team for the implementation of Computerize Physician Order Entry (CPOE) both at Harborview Medical Center and remotely. She attended training, completed modules, and learned about the EHR in order to provide support as the system went live in the hospital units. She volunteered on three night shifts to

help with go-live of CPOE within the Harborview Cerner EHR system, working alongside nurses and physicians to assist them as needed with the new system.

D. OTHER STAFF ACTIVITIES

TABLE 3. Publications and resources developed by RML staff

Title	Medium	Submitted to MLA Clearinghouse? Y/N
Health on the Range: Rural Health Issues and Resources	Presentation (being developed into a class)	Not yet
NLM Mobile QR Flyer & Dragonfly article http://nnlm.gov/pnr/dragonfly/2012/10/30/qryourmobileresources/	Print, blog	N – out of scope
Consumer Connections ISSN 1535-7821 Vol. 28 No. 2	CAPHIS newsletter	N – out of scope
Consumer Connections ISSN 1535-7821 Vol. 28 No. 3	CAPHIS newsletter	N – out of scope

Brief narrative of other notable staff activities arranged chronologically, 1-2 sentences per item

Date	Person + Activity
Ongoing	C. Burroughs chairs the MedlinePlus Connect Outreach task force
Ongoing	C. Burroughs co-chairs the E-Sciences Forum planning committee
Ongoing	N. Dettmar serves on the MLA Technology Advisory Board as Chair-Designate
Ongoing	N. Dettmar serves on the UW Libraries Diversity Advisory Committee

Date	Person + Activity
Ongoing	N. Dettmar serves on the UW Libraries Tutorial & Communications Subcommittee of the Teaching and Learning Group
Ongoing	P. Devine participates in discussions and planning for 508 compliance and website migration to Drupal
Ongoing	P. Devine began serving on the Planning Committee for the PNC/MLA 2013 Meeting
Ongoing	P. Devine serves on the NN/LM Community College Task Force
Ongoing	G. Kouame participates in meetings to plan use of LibGuides for NN/LM
Ongoing	G. Kouame serves on the NN/LM Clinical Trials Task Force
Ongoing	G. Kouame serves on the Consumer Engagement Committee for Puget Sound Health Alliance
Ongoing	M. Lebow serves on UW Data Services team
Ongoing	M. Lebow serves on the eScience Forum Planning Committee
08/01-08/03	G. Kouame – Staffed exhibit and gave presentation at Pacific Northwest Library Association Conference in Anchorage, AK
08/01-09/20	M. Lebow – Attended various CPOE training sessions held by UWMC IT
08/05-08/10	G. Kouame and M. Lebow – Staffed exhibit at the International Congress on Circumpolar Health conference in Fairbanks, AK
08/06	C. Burroughs and M. Lebow – Completed the online course “Making Connections: Electronic Health Records and Librarians”
08/09	G. Kouame and M. Lebow – Site visit to Fairbanks Memorial Hospital library
08/13-08/14	G. Kouame – Staffed exhibit at NW Tribal Public Health Emergency Preparedness conference in Shelton, WA
08/22-08/23	M. Lebow – Health IT Summit
08/24	M. Lebow – Seattle BioMed Site Visit
08/30	M. Lebow – Virginia Mason Site Visit

Date	Person + Activity
09/06	G. Kouame – Conference call with Northwest Parish Nurse Ministries staff to discuss renewal of partnership and opportunities
09/13-09/14	P. Devine – Exhibited and presented at the NW Interlibrary Loan and Resource Sharing Conference
09/14	C. Burroughs – Presented via Adobe Connect about the MedlinePlus Connect Task Force to NLM Division Chiefs and Section Heads
09/20	C. Burroughs – Arranged and facilitated a workshop on Proposal Writing taught by Michelle Malizia
09/20	PNR Staff – Attended Proposal and Grants Writing Workshop offered by Michelle Malizia
09/24	N. Dettmar – Discussed National Training Center class promotion strategies to wider audiences with S. Dennis, NTC
09/24-9/26	M. Lebow – CPOE support at Harborview Medical Center
09/27	G. Kouame – Participated in a conference call of the Consumer Engagement Leadership Consortium for Aligning Forces For Quality
10/03-10/05	P. Devine – Exhibited at the Washington Academy of Physician Assistants Fall Meeting and gave a PubMed presentation
10/12	PNR Staff – Attended PNC/MLA Emerging Roles Symposium hosted by OHSU
10/13	N. Dettmar – Attended CE class at PNC/MLA: Creative Presentations
10/13	C. Burroughs, P. Devine, G. Kouame, M. Lebow – Attended CE class at PNC/MLA: Bullet Point One, Bullet Point Two...
10/13	C. Burroughs, P. Devine, G. Kouame, M. Lebow – Attended CE class at PNC/MLA: Electronic Health Records in the Era of Meaningful Use
10/15-10/16	G. Kouame – Staffed exhibit at Washington State Joint Conference on Health in Wenatchee, WA
10/17	PNR Staff – Participated in the UW Health Science Library's Open House and exhibited NLM products and services

Date	Person + Activity
10/17	C. Burroughs – Interviewed the director of the Arkansas Regional Extension Center with Emily Hurst, as part of the MedlinePlus Connect Task Force
10/23	C. Burroughs – Interviewed the director of the Gulf Coast Regional Extension Center with Emily Hurst, as part of the MedlinePlus Connect Task Force
10/24	M. Lebow – Fred Hutchinson Cancer Center Site Visit
10/25	P. Devine – Attended NNO Portal Training and oversaw testing for Region
10/25	G. Kouame, M. Lebow – Attended session hosted by UW Libraries about Open Data
10/29-11/01	P. Devine – Served as DOCLINE backup for SE/A while ‘Buddy Plan” was in effect due to Hurricane Sandy